mace

Getting the most out of your assets

TEAM AREA HERTFORDSHIRE COUNTY COUNCIL, STEVENAGE

The transformation of your working environments and practices will translate into measurable benefits in the delivery of core services.

Seeking efficiencies at a local government level has been high on the agenda since the Gershon and Lyons reports were published in 2004. While the former focused on seeking efficiencies in public spending, the latter considered relocation and dispersal of local government workforces both in terms of monetary savings and as a spur for adopting new ways of working and reforming organisational culture.

The provision of a nurturing and efficient workplace reflecting changing work styles, new technologies and evolving workplace cultures is now as important in the public sector as in the commercial world and the link between improved working environments and increased productivity and efficiency can be observed in both. Securing funding for investment in local government offices has always been a challenge, traditionally offset through rationalisation and disposal programmes. In the current climate however, the options are increasingly limited even as pressure mounts to maintain a high level of service provision to the public with fewer people and/or assets. Local government leaders are therefore faced with the challenge of finding new ways to deliver improvement and efficiency without the funding sources available to other areas of the wider public sector.

TOUCHDOWN AREA HERTFORDSHIRE COUNTY COUNCIL, APSLEY

Identifying the right partner organisation is likely to be the first step and with more than ten years experience delivering transformation and rationalisation programmes for its local authority and commercial sector clients, Mace Group provides the necessary objectivity to help you achieve your goals. We combine an understanding of your priorities with the very best commercial values and practices.

In full partnership with Mace Group, Hertfordshire County Council undertook one of the first transformation programmes, referred to as 'The Way We Work' in recognition of the fact that it was more than just a property solution. On the back of a business case produced by a Mace team, the council embarked on an extensive, three-year property rationalisation programme that saw 66 disparate, county-wide properties rationalised into three strategically located campuses.

Benefits realised by Hertfordshire County Council

- Property portfolio footprint reduced by 30%
- Entire capital programme of refurbished offices including furniture funded through capital receipts from a property disposal programme
- New infrastructure introduced including the latest IT and telephony technology and campus-based disaster recovery centres
- Average 3:2 staff/workstation
- Document storage reduced by >65%
- Change management programme rolled out to 4,500 staff

Contact

Philip Worley
Operations Director

t +44 (0)207 068 6423
m +44 (0)7734 081 503
e philip.worley@macegroup.com

Mace Group teams are now working with a number of public sector organisations throughout the UK, from Perth and Kinross in Scotland to Hampshire County Council and Bath and North East Somerset (BaNES) Council in the south and south west of England, developing strategies to reduce office workstations by up to 40%.